

## **Norfolk Community Bus**

The Norfolk Community Bus was acquired through the generous donations from the Evan Hughes Charitable Trust, William and Mary Greve Foundation and the AKC Fund, to assist Norfolk residents in their transportation needs to medical appointments, shopping and other social and personal purposes. Group excursions may also be arranged.



To schedule a ride call 860-542-5829

The Norfolk Community Bus Specifications:

2014 Ford E350; Gas

(12) Passengers plus lift and can accommodate (2) wheelchairs

Drivers can assist riders on and off the bus, via steps or wheelchair lift, but they do not assist clients to or from the door.

We will work first to accommodate those individuals for their transportation needs to medical appointments, but we are also aware of the need to assist in shopping and other social and personal purposes. Our plan is to designate Mondays & Fridays as shopping days, but we will not restrict shopping to these days alone, nor will we restrict transportation to medical appointments on these days.

The Town of Norfolk will still subscribe to the services provided by The Northwestern CT Transit District. Their Dial-A-Ride service will still be available to Norfolk residents on Tuesday & Wednesday.

The Transit District will continue to offer RURAL INDEPENDENT TRANSPORTATION SYSTEM (RITS). Northwestern CT Transit District, Geer, and EdAdvance are partnering with the NHCOG to provide expanded service to the elderly and disabled for non-emergency medical trips. If you or someone you know is elderly or disabled and needs a ride to a medical facility for non-emergency treatment (e.g. dialysis, radiation, burn treatment, pulmonary rehab), please contact the designated service provider for your town to arrange a ride. Calls should be made at least 48 hours in advance of the medical appointment. Norfolk Resident can contact GEER Village Dial-A-Ride at 860-824-7067 or Northwestern CT Transit District at 860-489-2535.

## **Policies:**

To schedule a ride call 860-542-5829. If you need to cancel please call as soon as possible.

Cost: We will not charge, but a suggested donation of \$2.00 would be appreciated.

For social excursion by groups we will ask for a donation of \$0.55 per mile and \$18.00 per hour for the drive.

There is No Smoking at any time on the buses.

## **Bus Schedule:**

Monday, Tuesday Thursday & Friday: 9:00 AM – 3:00 PM; these are suggested times.

Medical appointments will be our priority.

Wednesday will be reserved for long distance appointments

Monday & Friday we will try to reserve for shopping

Appointments should be made 24-hours in advance. The earlier you make your appointment the better chance you will have of getting service.

More time is appreciated. This will be a first come first served basis.

Be aware there may be a waiting time on the bus while dropping & picking other up. Please be understanding.